

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

A sample size of approx 100 students was selected for a feedback to obtain certain constructive suggestions so as to form as an input in improving upon the quality of working of the college. A few novel, hands- on and worth pondering suggestions, we came across, are the following:-

1. The non-BCA students recommended for more of computer classes, so as to improve upon their skills in I.T. field.
2. Few opined about avenues for improving their present skills and inculcating a few.
3. More values, courage and confidence building opportunities should come their way.
4. Giving equal encouragement for hindi speaking students particularly from rural areas. Participative approach could be one such medium.
5. Remedial, coaching classes for English, Computer and Science, is the need of the hour, according to a few career-oriented students.
6. Placement oriented approach should be incorporated in the present system of education, besides linking it with technology through PPT, smart classes. The curricula should have such provisions.
7. Education comprising of current affairs to be more active, smart and abreast of knowledge.

Besides these suggestions, there were a few, related to physical facilities, for a better environment of the institution. These were as follow:-

1. Placing of dustbins on all floors on both ends of the staircase, so that the trash could be disposed of immediately.
2. Sanitation facilities in quantity and quality should be upgraded with the increase in strength.
3. Strict action against those who abstain from class or term tests.
4. The more usage of infrastructure already existing particularly through Library, Transport and Computer Labs.
5. Few suggested a recess/ break.
6. Non-arrival of S.C. Scholarships on time and also, its incomplete amount was also a grave concern for a few.

The usual complaints of inadequacy of water, electricity, washrooms, cleanliness and strictness at gate for exit time were but expected responses.